

Website Terms & Conditions

Veloce Luxury Car Rental

Adagio Moonshot (Pty) Ltd, trading as Veloce, operating as The Veloce Platform • Registration No. 2025 / 828845 / 07
Effective Date: 1 January 2023 • Last updated: June 2026

1. Acceptance of Terms

By accessing or using the Veloce Luxury Car Rental website at <https://www.veloceluxurycarrental.co.za/> (the "Website"), you agree to comply with and be bound by these Terms and Conditions. If you do not agree to these terms, please refrain from using the Website.

2. Changes to Terms

Veloce reserves the right to modify, alter, or update these Terms and Conditions at any time. Changes will be effective upon posting to the Website. It is your responsibility to review these terms periodically. Continued use of the Website after changes constitutes acceptance of the modified terms.

3. Use of the Website

3.1. Website Access: You are granted a limited, non-exclusive, revocable license to access and use the Website for personal, non-commercial purposes.

3.2. Prohibited Activities: You agree not to engage in any activities that may:

- a. Violate applicable laws or regulations;
- b. Infringe upon the intellectual property or other rights of Veloce or third parties;
- c. Interfere with the proper functioning of the Website.

3.3. User Accounts: If you create an account on the Website, you are responsible for maintaining the confidentiality of your account information and for all activities that occur under your account.

4. Intellectual Property

4.1. Ownership: The content on the Website, including text, graphics, logos, and images, is the property of Veloce and is protected by copyright and other intellectual property laws.

4.2. Use Restrictions: You may not reproduce, distribute, modify, or create derivative works based on the content of the Website without the express written consent of Veloce.

5. Payments and Third-Party Payment Processing

5.1. Payments made through the Website, including rental fees, applicable charges and refundable security deposits, are processed by Paystack, a third-party payment service provider. By making a payment through the Website, you agree to Paystack's terms of use and acknowledge that your payment information is collected and processed by Paystack in accordance with their policies.

5.2. Veloce does not store full card details on its own systems. Card data is captured and handled within Paystack's secure, PCI-DSS-compliant environment.

5.3. Where a refundable security deposit applies, it may be collected either as a pre-authorisation hold on your card or as a charge, and released or refunded in accordance with the applicable Rental Terms & Conditions.

5.4. All payments are processed in South African Rand (ZAR) unless otherwise stated.

6. Electronic Transactions and Cooling-Off

6.1. These Terms constitute an electronic transaction for the purposes of the Electronic Communications and Transactions Act 25 of 2002 ("ECT Act").

6.2. You acknowledge that the cooling-off right provided under section 44 of the ECT Act does not apply to vehicle rental bookings, as these are services that are date- and time-specific and fall within the exemptions provided by the Act. Cancellations and refunds are instead governed by Veloce's Rental Terms & Conditions and Cancellation Policy.

7. Disclaimer of Warranties

The Website is provided on an "as-is" and "as available" basis. Veloce makes no representations or warranties of any kind, express or implied, regarding the Website's accuracy, completeness, or availability.

8. Limitation of Liability

Veloce, its affiliates, and their respective officers, directors, employees, or agents shall not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits or revenues.

9. Links to Third-Party Websites

The Website may contain links to third-party websites. Veloce is not responsible for the content, privacy policies, or practices of such websites.

10. Governing Law

These Terms and Conditions are governed by the laws of South Africa. Any disputes arising from or in connection with these terms shall be subject to the exclusive jurisdiction of the courts of South Africa.

11. Contact Information

If you have any questions or concerns about these Terms and Conditions, please contact us at:

Veloce Luxury Car Rental

Cape Quarter, Shop 103C, 27 Somerset Rd, Green Point, Cape Town, 8005

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